



evolutio

evolutio Care Innovations Ltd

The Dairy, Stonor Park
Henley-on-Thames
Oxon, RG9 6HF

Tel: 0203 7807860
Fax: 0333 2407729

Dear Colleague,

New Community Ophthalmology Service

In December 2017, following a successful procurement process, Dorset CCG awarded the contract for the new Community Ophthalmology Service to Evolutio Care Innovations Ltd, an experienced provider of ophthalmology services across 18 other CCGs.

We accept referrals direct from optometry without the need for sending via the patients GP. Our in-house triage team of experienced clinical optometrists and ophthalmologists review and summarise each referral against locally defined pathways to ensure that the referral is appropriate for the community service.

What will this will mean for you?

From the 1st April 2018, you will refer all ophthalmology patients within scope of the new service (see attached inclusion list) via eRefer, NHS mail or fax:

- eRefer (see attached to find out more)
- Referral fax number: 0333 240 7729 (IG compliant secure safe haven electronic fax server)
- Referral email address: LCHevolutio@nhs.net

Provider Contact Information

We can be reached on the following details should you require further information about the service.

1. Telephone: 0203 780 7860 (9am to 5.30pm)
 - Option 1 for patient services, including appointment booking
 - Option 2 for clinical administration enquiries
 - Option 3 for head office related queries
2. Clinical Advice Line: 0333 015 6677 (8am – 8pm)

Practice Engagement

As part of the new service, we will be contacting each Optometrist by telephone, giving you the opportunity to find out more about the service and ask any questions. We would also like to offer you the opportunity for us to visit your practice to discuss the service further.

If you have any queries or want further information about the service please call 0203 780 7860.

Yours sincerely

Dougie Mason
Senior NHS Services Manager, Evolutio Care Innovations Ltd