



**South Gloucestershire
Clinical Commissioning Group**

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www.southgloucestershireccg.nhs.uk

Date:

Ref:

Dear Colleague

New Community Eye Service in South Gloucestershire

Following the success of the pilot Community Eye Service, which has been running in Kingswood for the past two years, and following a formal procurement process, we have commissioned a provider, Evolutio Care Innovations Ltd, to deliver a Community Eye Service for patients across South Gloucestershire.

Evolutio will be providing a number of community based clinics, overseen by lead ophthalmologist, Mr Simon Hardman-Lea, where patients with non-sight threatening and non-surgical conditions will have rapid access to local care.

What will this mean for your practice?

This letter is to advise you that the service will start accepting referrals on the following dates:

- routine referrals from the 16th January 2017
- urgent referrals from 1st February

Rebecca Frankenbush is the local primary care relationship manager from Evolutio and will be making contact with your practice prior to the 16th January to support you through the mobilisation process and answer any questions that you may have.

South Gloucestershire CCG – ‘Leading you to Better Health’

Clinical Chair: Dr Jon Hayes
Chief Officer: Jane Gibbs

Referral Process

All Ophthalmology referrals that fall within the inclusion criteria (previously circulated - if you want an electronic copy, please request via support@evolutio-uk.com), including GOS 18 referrals received from Optometrists, should be sent to Evolutio using either of the below details:

- Referral fax number: 0333 2407729 (IG compliant secure safe haven electronic fax server)
- Referral email address: LCHevolutio@nhs.net

What if I need help or clinical guidance?

Rebecca Frankenbugh will be calling your practice shortly to introduce Evolutio and discuss the new service. However, if you have any questions before then, their contact information is below.

1. Telephone: 0203 780 7860 (9am to 5.30pm)

- Option 1 for patient services and any questions relating to a patient referral or care.
- Option 2 for head office related queries.

2. Email: support@evolutio-uk.com

3. Clinician Urgent Advice Line: 0333 015 6677 (8am to 8pm)

This number is for advice, should you require support on the urgency you should apply to a referral, or to discuss suitability for community care.

Getting Involved

Evolutio offer a number of opportunities for GP practices to get involved in the services. If you would be interested in any of the following then please email support@evolutio-uk.com or call 0203 780 7860

- GP Lunch and Learn Sessions (free)
- Providing space for a local clinic within your practice.

if you have any queries about the commissioning of this service or its mobilisation, your CCG project manager is Kirsteen Akhurst, Operational Delivery Manager.

Email: kirsteen.akhurst@southgloucestershireccg.nhs.uk, Telephone: 0117 947 4436

Yours sincerely

Dr Peter Young
Clinical Lead – Planned Care